

Report Exec Mobile Device Specifications

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Overview

This document will briefly outline the hardware and software requirements needed for a mobile device to run the Report Exec Mobile app.

Technical Support

Email support@reportexec.com or call (414) 423-9800 option 2 with questions. The Technical Support Team is in the office 8am – 4pm Central Time.

Android Device Specifications¹

If Report Exec Mobile does not show up for a device in the Google Play Store then that specific device may not support one of the features listed below.

Software

- ▶ **Operating System:** Android 4.4 KitKat or higher.
- ▶ **Device Permissions:**
 - android.permission.ACCESS_NETWORK_STATE
 - android.permission.BLUETOOTH
 - android.permission.BLUETOOTH_PRIVILEGED
 - android.permission.CAMERA
 - android.permission.INTERNET
 - android.permission.READ_EXTERNAL_STORAGE
 - android.permission.WRITE_EXTERNAL_STORAGE

Hardware²

- ▶ **Device:** Android phone or tablet with required version of OS (or higher) and required features.
- ▶ **Features:**
 - android.hardware.BLUETOOTH
 - android.hardware.CAMERA
 - android.hardware.AUTOFOCUS
 - android.hardware.TOUCHSCREEN

iOS Device Specifications

Apple has approved Report Exec Mobile for distribution on the Apple Store and will work provided the following requirements are met.

Software

- ▶ **Operating System:** iOS 9.0 or higher.

Hardware

- ▶ **Device:** iPad 2 tablet (or more recent) or iPhone 4S phone (or more recent) with required version of OS (or higher).

¹ For the best app experience, please use more modern and up-to-date devices. According to the Google Play Store's device list; as of November 2015, Report Exec Mobile is available for roughly 65% of the current Android device market.

² Please note that application behavior may vary between the different brands and models of Android devices due to the proprietary control manufacturers have with operating system and native control bundling. Because of this, **we cannot guarantee that all Android device makes and models will be supported.**

Mobile Printer Specifications

The Citation module in Report Exec Mobile is compatible with select Bluetooth printers to make it even more efficient to issue citations in the field.

Supported Devices

- ▶ **Zebra iMZ220:** <https://www.zebra.com/us/en/support-downloads/mobile/imz220.html>
- ▶ **Zebra iMZ320:** <https://www.zebra.com/us/en/support-downloads/mobile/imz320.html>

The following device is supported in Report Exec Mobile version 3.0 and above (released 5/31/2016).

- ▶ **Zebra ZQ520:** <https://www.zebra.com/us/en/support-downloads/mobile/zq520.html>

Report Exec Systems Diagram

